**MyECS Use Case Outline**

Manager

***­­­*** *“I want to see how the environments I’m paying for are being utilized”*

* **Overview** of environments with additional **drilldown**:
  + I want to see at a glance all of the different types of environments (testing vs networking vs dev) my team is using:
    - I want to see the **costs** associated with each environment and be able to differentiate them.
    - At a glance see, how many environments (of each kind) are actually being utilized. How much is my team using versus how many have we created/been billed for.
    - How often are these environments being used?
    - Who is using them?

Engineer

*“I want the same visibility as an administrator into my performance metrics. I also want to see the costs associated with my environments.”*

* Goes into MyECS to see **personalized view** of their environments.
* I want to see an **overview** of all environments/systems with options of **additional drilldown**
* I want to be able to see the **status** of my environments and see if there are any red flags.
  + - Is an environment down?
    - Is an environment close to full memory usage?
* I want to **review performance metrics** per environment
  + - * How system is behaving
      * Memory usage
      * Status
      * Objects associated with environment
      * Audits/logs
* What do these environments **costs** me/my team? I want to know how much it would cost to upgrade an environment
* What is my **history**?
* I want to be able to **preform actions** if I have to modify or troubleshoot directly from the page
  + Contact admin or support
  + Restart environment
  + Modify environment

Engineer Use Cases within Journey Map

Request access

Create an environment

* What do these environments **costs** me/my team? I want to know how much it would cost to upgrade an environment

Setup/Manage an environment

* What do these environments **costs** me/my team?
* What is my **history** of my environments?
* What is the **status** of my environments?

Modify/Delete an environment

* What do these environments **costs** me/my team?
* What is the **history** of my environments?
* **Review performance metrics**

Troubleshooting an environment

* What is the **history** of my environments?
* What is the **status** of my environments?
* **Review Performance Metrics**
* I want to be able to **preform actions** if I have to modify or troubleshoot directly from the page
  + Contact admin or support
  + Restart environment
  + Modify environment